

**BANCO DE BOGOTÁ's ORDINARY SHAREHOLDERS' MEETING
MARCH 29th / 2023**

Designation of the Financial Consumer Ombudsman and the Financial Consumer Ombudsman's alternate, as well as budget allocation for the Financial Consumer Ombudsman's Office

It is submitted for consideration of the Ordinary Shareholders' Meeting, the appointment of Álvaro Rodríguez Pérez, ID No. 19.080.118, as Banco de Bogotá's Financial Consumer Ombudsman, for the period between May 18th / 2023 and May 17th /2025. Moreover, to appoint Alejandro Andrés de Jesús Gómez Montoya, ID No. 10.236.006, as alternate to the Financial Consumer's Ombudsman, for the same period.

Also, in accordance with the recommendation accepted by the Board of Directors, an appropriation for the work carried out by the Ombudsman's Office for a monthly amount of \$151,277,000 is confirmed for the period between May 18th / 2023 and May 17th / 2024, with an increase based on the CPI for the period between May 18th / 2024 and May 17th / 2025.

The responsibilities of Banco de Bogotá's Financial Consumer Ombudsman include the rendition of ombudsman services to Fiduciaria Bogotá S.A., Almaviva S.A. and Aval Soluciones Digitales S.A. These subsidiaries shall pay the applicable cost to the Bank.

This appropriation includes fees to the Ombudsman and his alternate, as well as expenses incurred while carrying out the responsibilities of the Ombudsman's office such as travel expenses, reports' reproduction, phone, etc... Furthermore, the Bank will provide an office in Bogotá with the necessary technical and material resources required to carry out the job.