

RELEVANT INFORMATION.

FINES OR PENALTIES IMPOSED BY GOVERNMENT ENTITIES

Banco de Bogotá acknowledges Resolution 0789, issued on June 9 2015 by the Colombian Financial Superintendency by which a penalty consisting of a "Call to Attention" was imposed to the Bank.

The Resolution refers to non-compliance with some processes regarding the attention of complaints and the implications on Operational Risk Management processes.

The Bank states that within its normal course of business the attention of complaints is a priority which is permanently improving its controls, aiming to achieve the reduction of complaints. Within the course of business the Bank will continue to bear in mind indications issued by the Financial Superintendency as part of its inspection process.

Bogotá, June 17, 2015.