

Gri Table 2021

Туре	Indicator	Indicator Description	Location in the BdB Management Report	Page	Alignment Standards	Scope	Omission	External Verification
General information: All	figures are c	alculated under the basis of FTE: 14,245 employees and total re	evenues for: \$ 9,788,861,446, 677.					
GRI 102. General Contents 2016	102.1	Name of the reporting organization	Banco de Bogotá	1				
GRI 102. General Contents 2016	102.2	Main brands, products and/or services.	* Our presence * Products and services	28				
GRI 102. General Contents 2016	102.3	Location of the head office.	Bogotá - Colombia Calle 36 # 7 - 47	3				
GRI 102. General Contents 2016	102.4	Report the number of countries where the company operates, and the names of the countries where it has significant operations or that are relevant to the sustainability topics covered in the report.	About this report	3				
GRI 102. General Contents 2016	102.5	Ownership and legal form.	Banco de Bogotá S.A.	1				
GRI 102. General Contents 2016	102.6	Markets served (including geographic breakdown, sectors served and types of customers/beneficiaries).	* Sustainable Growth	59				
GRI 102. General Contents 2016	102.7	Organization size: Report the scale of the organization, including: number of employees, total number of operations, net sales or revenue, quantity of products or services provided.	* Our Consolidated Bank Main Figures	28				
GRI 102. General Contents 2016	102.8	Information about employees and other workers: Report the following employment information: - Report the total number of employees by contract and gender and region and gender.	* Employees and Society Our Employees	98	DJSI		Not reported by region	x
GRI 102. General Contents 2016	102.11	Precautionary principle or approach: Description of how the organization has adopted a precautionary principle or approach.	* ESRMS The implementation of ESRMS, which addresses the precautionary principle, allows the identification of exposures to undetermined risks.	88				
GRI 102. General Contents 2016	102.12	External initiatives: Externally developed social, environmental and economic principles or programs, as well as any other initiative to which the organization subscribes or which it supports.	*Our Corporate Sustainability Model: 'In 2021, we consolidated our sustainability strategy, through which we manage the risks and business, environmental and social impacts in the day-to-day management of its management, thus consolidating a sustainable business, in which actions that contribute to this purpose are added. Making this alignment allows us to better direct our efforts and priorities and make sustainability our permanent framework for action. The actions we carry out can be consulted in www.bancodebogota.com.co/ Sustainability.	44	Global Compact DJSI			
GRI 102. General Contents 2016	102.13	Membership of associations: Main associations of which it is a member (such as industry associations) and/or national and international bodies that the organization supports.	* Our stakeholders	47	Global Compact			
GRI 102. General Contents 2016	102.14	Statement from senior decision-makers: statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization.	Message from the President	5	Global Compact			

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GRI 102. General Contents 2016	102.15	Key impacts, risks and opportunities: Description of key impacts, risks and opportunities	Message from the President	5	DJSI			
GRI 102. General Contents 2016	102.16	Values, principles, standards and norms of behavior: Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	* Banco de Bogotá website: www.bancodebogota.com.co - Values and principles - Code of ethics - Corporate governance policy	12	DJSI			
GRI 102. General Contents 2016	102.17	Mechanisms for advice and concerns about ethics: Report internal and external mechanisms for reporting concerns about unethical or unlawful behavior, through reporting to senior management, reporting hotline or ethics hotline.	* Our Bank - Ethics and transparency Banco de Bogotá has a hot line "Línea ética", a channel enabled for employees, customers, shareholders and suppliers, which allows them to report, anonymously, situations related to fraud, corruption, money laundering or any irregular activity that evidences within the entity.	20	Global Compact DJSI			
GRI 102. General Contents 2016	102.18	Governance structure: The governance structure of the organization, including the committees of the highest governance body. Identify whether there is a committee responsible for the oversight of economic, social and environmental issues.	* Banco de Bogotá website: www.bancodebogota.com.co Investor Relations / Corporate Governance / Committees / Sustainability Committee	12	Global Compact			
GRI 102. General Contents 2016	102.20	Executive-level responsibility for economic, environmental and social topics: Report whether the organization has selected an executive position or position(s) with responsibility for economic, environmental and social issues, and whether the post holder reports directly to senior management.	The BdB has a Sustainability Committee which meets every six months. It has members of the Board of Directors and members of senior management, reports directly to the Board of Directors in accordance with the material matters defined in its sustainability strategy. In some cases it meets with all members of the Board.	18	Global Compact DJSI			x
GRI 102. General Contents 2016	102.21	Consulting stakeholders on economic, environmental and social issues	* Materiality report	161	DJSI			
GRI 102. General Contents 2016	102.22	Composition of the highest governance body and its committees: Report on the composition of senior management and its committees: - Executive and non-executive - Independence - Tenure in the position - Gender - Membership of minorities - Competencies relating to economic, social and environmental impacts	* Corporate Governance - Board of Directors	12	Global Compact DJSI			
GRI 102. General Contents 2016	102.23	Chair of the highest governance body: Indicate whether the Chair of the highest governance body is also an executive officer (if so, describe his/her function within the organization and the reasons for this).	* Corporate Governance - Board of Directors	12	Global Compact DJSI			
GRI 102. General Contents 2016	102.31	Review or economic, environmental and social topics: Report on the frequency of the highest governance body's review of economic, environmental and social impacts, risks and conditionities	On a semi-annual basis, through the Sustainability Committee.	18	Global Compact DJSI			

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GRI 102. General Contents 2016	102.32	Highest governance body's role in sustainability reporting: Report the highest committee or position responsible for reviewing and approving the sustainability report and ensuring that all material issues are covered.	The Management and Sustainability Report and the associated documents of Banco de Bogotá for the year 2021 were approved by the Board of Directors.	12				
GRI 102. General Contents 2016	102.40	List of stakeholders: List the stakeholders engaged by the organization.	* Sustainability strategy - Our Stakeholders	47				
GRI 102. General Contents 2016	102.41	Report the percentage of employees covered by a collective bargaining agreement.	We have a percentage of employees who participate in a collective agreement of 56.00%.	100	DJSI			х
GRI 102. General Contents 2016	102.42	Identifying and selecting stakeholders: Report the basis for identifying and selecting stakeholders with which the organization engages.	* Materiality report	161	Global Compact DJSI			
GRI 102. General Contents 2016	102.43	Approach to stakeholder engagement: Approaches to stakeholder engagement, including frequency of engagement by type of stakeholder, and indication of whether any engagement was undertaken as part of the reporting process.	* Sustainability strategy - Stakeholders	47	DJSI			
GRI 102. General Contents 2016	102.44	Key topics and concerns raised: Key concerns and topics of interest that have been raised through stakeholder engagement and how the organization has responded to these issues through reporting. Report the stakeholders and issues they identified as relevant.	In the Stakeholder Dialogues section, we give an account of the mechanisms and channels of communication with our stakeholders. Through these channels, we collect information on the main concerns of our stakeholders. Through this report, we detail the actions carried out with them during the year, in order to strengthen our management and generate greater value. Chapters in which we report actions carried out in the face of our stakeholders: * Sustainability Strategy / Stakeholder Dialogues * Our bank in Colombia	47	DJSI			
GRI 102. General Contents 2016	102.45	Entities included in the consolidated financial statements: List the entities included in the consolidated financial statements and report whether any of these entities have not been included in the sustainability report.	About this report	3	DJSI			
GRI 102. General Contents 2016	102.46	Defining report content and topic Boundaries: Explain the process for defining the report content and the aspects to be reported.	* Materiality report	161	DJSI			
GRI 102. General Contents 2016	102.47	List of material topics: List all material aspects identified in the process to define report content.	* Materiality report	161	DJSI			

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GRI 102. General Contents 2016	102.49	Significant changes from previous periods in the scope, coverage or measurement methods applied in the report.	About this report	3				
GRI 102. General Contents 2016	102.50	Reporting period for the information provided.	2021	3				
GRI 102. General Contents 2016	102.51	Date of the most recent previous report.	2020	3				
GRI 102. General Contents 2016	102.52	Reporting cycle (Annual-Biannual)	Annual	3				
GRI 102. General Contents 2016	102.53	Contact point for questions regarding the report or its contents.	sostenibilidad@bancodebogota.com.co	3				
GRI 102. General Contents 2016	102.54	Report the option "In accordance" with the GRI methodology selected by the organization (Core-Comprehensive). Report the GRI table of contents.	About this report * GRI Table 2021	3				
GRI 102. General Contents 2016	102.56	Report the company's policy or approach to seeking external assurance for the report.	* GRI Verification Report The report has been audited by Deloitte Asesores y Consultores Ltda.	172	DJSI			
GRI 103. Management Approach 2016	103.1	For each material issue, report whether it is material outside the organization.	* Materiality report	161	DJSI			

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Perspective: Pr	osperity	y						
Strategic Front: S			Management approach: Innovation					
Subject: Financial in	clusion							
GRI Sector Supplement: Financial Services	FS14	Initiatives to improve access to financial services for disadvantaged people.	* Sustainable Growth - Financial inclusion	59	SDG 1 - 8 - 10			
GRI Sector Supplement: Financial Services	FS13	Access points in low-populated or economically disadvantaged areas by type.	* Our presence - Physical channels	28 y 59	SDG 1 - 8 - 10			
Own Indicator Banco de Bogotá	BdB.1	Percentage of individuals incorporated in the banking system and economic benefits generated by this concept.	In 2021, we managed to bank 6.98% (acum), with economic benefits represented in profits of \$6.817 billion (COP 2021). Our 2022 goal is to bank 2.8%.	59	DJSI SDG 1 - 8 - 10			х
Subject: Environmen	ntal and so	ocial business						
GRI Economic Performance 2016	201.1	Direct economic value generated and distributed	* Contribution to the economic development.	50	DJSI SDG 8			х
GRI Sector Supplement: Financial Services	FS7	Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose.	* Sustainable growth: - Financial inclusion - Coffee growers - SME and medium-sized financing - Social housing	59	DJSI SDG 1 - 8 - 10			
GRI Sector Supplement: Financial Services	FS8	Monetary value of products and services designed to deliver a specific environmental benefit for each business line broken down by purpose.	* Sustainable growth - Sustainable business: with environmental and social benefits to address climate change.	59	DJSI Green Protocol SDG 7- 11 - 13			
Subject: Governance	e, ethics a	nd transparency						
GRI Anticurruption 2016	205.3	Confirmed incidents of corruption and actions taken.	*Anti-corruption During 2021, there were no confirmed cases of corruption, that is, we have 0 (zero) cases of corruption during the year	12	Global Compact DJSI SDG 16			х
GRI Unfair trade 2016	206.1	Legal actions related to anti-competitive behavior.	During 2021, Banco de Bogotá did not attend any process regarding unfair competition and infringements of the applicable legislation on monopolistic practices and against free competition.	12	Global Compact DJSI SDG 16			
GRI Public policy 2016	415.1	Political contributions by country and beneficiary.	The Bank of Bogotá does not make contributions or contributions to political parties, as defined in the Code of Ethics and Conduct in which the Bank prohibits all employees without exception from making contributions of this nature on behalf of the Bank. For more information see the Code of Ethics, Section 8.2 / 8.2.1. Thus, in 2021, the Bank did not make (zero) contributions to the categories: lobbying, national, regional or local political campaigns, trade associations, think tanks and all those categories considered in the Corporate Evaluation of the Dow Jones Sustainability Index (DJSI), because the Bank does not make contributions of this type. Consult: www.bancodebogota.com.co / Sostenibilidad / Gobierno Corporativo	12	Global Compact DJSI SDG 16			
GRI Diversity and equal opportunities	405.1	Diversity of governance bodies and employees	*Corporate governance	12	Global Compact DJSI SDG 5 y 16			

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Strategic Front: F	Risk Mana	agement	Management Approach: *Innovation		StaridardS			- Of Infoation
Subject: Emerging r	isks		imovation					
Own Indicator Banco de Bogotá	BdB.2	Description of our emerging risks, mitigation plans and concrete actions	Risk control * Emerging risks	92	DJSI SDG 16			
Subject: Information	security a	and protection of personal data						
GRI Customer Privacy 2016	418.1	Substantiated complaints concerning breaches of customer privacy and losses of customer data.	So far in 2021 we received 14 cases related to violation of privacy through the Superintendence of Industry and Commerce (SIC), in accordance with Law 1582 of 2012, for Protection of Personal Data and due diligence by the DUCC of the Bank, as well as 1 fine which was managed under the internal procedures of the Bank. Likewise, as the main result of the strategy, there were no security and cybersecurity incidents, which could have affected the integrity, confidentiality and availability of the information, after correlating more than 500 million attacks that were identified on the Bank's technological infrastructure.	86	Global Compact DJSI SDG 16			x
Subject: Supply cha	in							
Own Indicator Banco de Bogotá	BdB.3	Number of local and foreign partners hired	* Employees and Society - Environment Suppliers and allies: 98% of our allies are national.	116	Global Compact SDG 12			
Own Indicator Banco de Bogotá	BdB.4	Number of suppliers in Colombia by geographical area	* Employees and Society Suppliers and allies	116	Global Compact SDG 12			
Own Indicator Banco de Bogotá	BdB.5	Number of suppliers diagnosed in sustainability practices	* Employees and Society Suppliers and allies - Sustainable purchasing	116	Global Compact SDG 12			
Perspective: Pl	lanet							
Strategic Front: E	Environm	ent						
Subject: Environme	ntal and So	ocial Risk Management System (ESRMS)						
GRI Economic Performance 2016	201.2	Financial implications and other risks and opportunities due to climate change	* Employees and Society - Environment Climate change risk	88	DJSI Green Protocol SDG 6, 7, 12, 13, 15			
GRI Sector Supplement: Financial Services	FS2	Procedures for the evaluation and control of social and environmental risks in the lines of business.	*Environmental and Social Risk Management System - ESRMS: through the ESRMS process, the Bank's commercial executive interacts with the client, requesting the completion of the environmental and social information form, its importance and relevance. It may be that during the evaluation process there are plans or commitments that the client must comply with the rigor of the current environmental regulations or standards established in relation to the production process that is carried out.	88	DJSI Green Protocol SDG 6, 7, 12, 13, 15			
GRI Sector Supplement: Financial Services	FS3	Processes for monitoring customers' implementation of and compliance with environmental and social requirements included in agreements or transactions.	Monitoring in the implementation of ESRMS is carried out in accordance with the periodicity of compliance defined by the competent Environmental Authority, taking into account environmental licenses and permits.	88	DJSI Green Protocol SDG 6, 7, 12, 13, 15			

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GRI Sector Supplement: Financial Services	FS4	Process(es) for improving employees' competency to implement the environmental and social policies and procedures as applied to the lines of business.	In 2021, training was carried out for employees, credit analysts and commercial force in aspects such as: ESRMS, climate change risks and Sustainable Development Line. Chapter: ESRMS	88	DJSI Green Protocol SDG 6, 7, 12, 13, 15			
GRI Sector Supplement: Financial Services	FS9	Coverage and frequency of audits to assess the implementation of environmental and social policies and risk assessment procedures.	In 2021, no internal or external audits were carried out.	88	DJSI Green Protocol SDG 6, 7, 12, 13, 15			
Subject: Eco - operat	ional effic	ciency *Our FTE includes all employees who work in offices and a	dministrative headquarters, regardless of their type of contract. *Scope: 100%.					
GRI Energy 2016	302.1	Energy consumption within the organization.	Environment * Energy efficiency	121	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		x
Own Indicator Banco de Bogotá	BdB.6	Renowable energy generated by the organization.	Environment * Energy efficiency	121	DJSI Green Protocol SDG 6, 7, 12, 13, 15			х
GRI Water and tributaries 2016	303.5	Water consumption	Environment * Water efficiency	122	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		х
GRI Emissions 2016	305.1	Greenhouse gas emissions (Scope 1).	Environment - Carbon footprint	120	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		
GRI Emissions 2016	305.2	Energy indirect greenhouse gas emissions (Scope 2).	Environment - Carbon footprint	120	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		x
GRI Emissions 2016	305.3	Other indirect greenhouse gas emissions (Scope 3).	Environment - Carbon footprint	120	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		
Own Indicator Banco de Bogotá	BdB.7	Actions to manage our waste and amount of waste managed	Environment * Operational eco-efficiency - Waste management	122	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		
Own Indicator Banco de Bogotá	BdB.8	Amount of waste generated, reused and recycled annually.	Environment * Operational eco-efficiency - Waste management	122	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		х
Own Indicator Banco de Bogotá	BdB.9	Measurement of internal and external paper consumption (tons) per year	Environment * Operational eco-efficiency - Waste management	122	DJSI Green Protocol SDG 6, 7, 12, 13, 15	*Scope: 100%		
Subject: Envinronme	ntal Prog	rams						
Own Indicator Banco de Bogotá	BdB.10	Initiatives to promote sustainable mobility	Environment * Environmental programs - Sustainable Mobility	123	DJSI Green Protocol SDG 6, 7, 12, 13, 15			
Strategic front: In Subject: Innovation a		and Digital transformation transformation						
Own Indicator Banco de Bogotá	BdB.11	Initiatives that promote innovation in products and services.	* Analytical capacity and digital transformation * Sustainable growth	61	SDG 9			
Own Indicator Banco de Bogotá	BdB.12	New products and services through digital channels	* Analytical capacity and digital transformation * Sustainable growth	61	SDG 9			

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Perspective: Pe	eople				J. G. Takara G			
Strategic front: In	•	•						
Subject: Human Res	sources Ma	anagement						
GRI Training and Teaching 2016	404.1	Hours of training per year per employee, broken down by gender and employee category.	Employees and society * Training for Employees	109	Global Compact DJSI SDG 8			x
GRI Training and Teaching 2016	404.2	Skills management and continuous training programs that promote worker employability and support them in managing career endings.	Employees and society * Training for Employees	109	Global Compact DJSI SDG 8			
GRI Occupational Health and Safety 2016	403.1	Occupational safety and health management system	Employees and society * Wellness, health and safety Our Occupational Health and Safety Management System (SG-OSH) fosters safe and healthy work environments, by offering a framework that enables the organization to consistently identify and control its health and safety risks, reduce the potential for accidents and illnesses, support compliance with laws and improve overall performance. Committed to this purpose, since 2019 the SG SST reached 100% compliance with the standard resolution 312 / 2020, allowing us in 2021, to continue contributing to the improvement of the quality of working life, the physical, mental and social well-being of people in the work environment.	105	Global Compact DJSI SDG 3 y 8			х
GRI Occupational Health and Safety 2016	403.2	Hazard identification, risk assessment and incident investigation	The information can be consulted in www.bancodebogota.com.co / Sustainability / People Perspective / Health and safety at work	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.3	Occupational health and safety services	Employees and society * Wellness, health and safety	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.4	Worker participation, consultation and communication on occupational safety and health	The Bank has the COPASST Committee in which 16 employees participate on a basis of 10,436 direct employees, represented by 0.15%.	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.5	Worker training on occupational health and safety	Employees and society * Wellness, health and safety	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.6	Promotion of worker health	Employees and society * Wellness, health and safety	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Employees and society * Wellness, health and safety	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.8	Workers covered by an occupational health and safety management system	Employees and society * Wellness, health and safety	105	Global Compact DJSI SDG 3 y 8			
GRI Occupational Health and Safety 2016	403.9	Work-related injuries	Employees and society * Wellness, health and safety * Absenteeism rate	105	Global Compact DJSI SDG 3 y 8			х
Own Indicator Banco de Bogotá	BdB.13	Rating of the Organizational Climate - Great Place To Work survey by gender, age, level in the organization, nationality.	Employees and society * Organizational climate All Employees who responded to the survey are Colombian.	103	Global Compact DJSI SDG 3, 5 y 8			x

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GRI Training and Teaching 2016	404.3	Percentage of employees receiving regular performance and career development reviews, by gender.	Employees and society * Climate and performance	103	Global Compact DJSI SDG 3, 5 y 8			
GRI Employment 2016	401.1	Total number of employees, new employee rate and employee turnover, broken down by age, gender and region.	Employees and society * Our Employees	100	Global Compact DJSI SDG 3, 5 y 8			
GRI Employment 2016	401.2	Benefits for full-time employees that are not provided to temporary or part-time employees, broken down by significant activity locations	Employees and society * Benefits to our Employees	115	Global Compact DJSI SDG 3, 5 y 8			x
Own Indicator Banco de Bogotá	BdB.14	Number of employees participating in teleworking and flexible hours	Employees and society * Wellness, health and safety	107	Global Compact DJSI SDG 3 y 8			x
Subject: Human Righ	nts				, .			
Own Indicator Banco de Bogotá	BdB.15	Human Rights Management System	Society * Human rights	125	Global Compact DJSI SDG 8			
Own Indicator Banco de Bogotá	BdB.16	Diversity and occupational inclusion initiatives	Employees and Society * Human rights * Diversity and inclusion	125	Global Compact DJSI SDG 8			
Subject: Financial ed	ducation		Divolony and monacion		0200			
GRI Sector Supplement: Financial Services	FS16	Initiatives to enhance financial education and literacy by type of beneficiary.	Employees and society * Society - Financial education	127	DJSI SDG 1, 4, 10			x
Own Indicator Banco de Bogotá	Bdb.17	Number of individuals benefiting from the program and number of municipalities covered.	Employees and society * Society - Financial education	127	DJSI SDG 1, 4, 10			х
Subject: Corporate C	itizenshir		Titaliolal oddoulon					
Own Indicator Banco de Bogotá	BdB.18	Amounts invested in social development of the communities where we operate by strategic line (London Benchmarking Group)	Employees and Society *Corporate Citizenship - Volunteering - Philanthropy: donations	131	DJSI SDG 1, 4, 10, 13			х
Own Indicator Banco de Bogotá	BdB.19	Programs that generate social development	Employees and Society *Corporate Citizenship - Volunteering - Philanthropy: donations	131	DJSI SDG 1, 4, 10, 13			
Own Indicator Banco de Bogotá	BdB.20	Corporate volunteer initiatives in the reporting period.	Employees and Society *Corporate Citizenship - Volunteering	131	DJSI SDG 1, 4, 10, 13			
Strategic front: St	akehold	ers relationships						
Subject: Clients Man	agement							
Own Indicator Banco de Bogotá	BdB. 21	Customer satisfaction measurement	The satisfaction of our customers is measured through the Net Promoter Score (NPS) which allows us to know the perception of the service we offer. In 2021, we closed with an indicator of 42 points. The actions we carry out on this front can be consulted in the Management Report - Client section / * Net promoter Score - NPS	52	DJSI SDG 8			x
Subject: Stakeholder	rs Dialogs							
Own Indicator Banco de Bogotá	BdB.22	Stakeholder engagement and dialog mechanisms and initiatives	Sustainability Strategy * Our stakeholders	48	DJSI SDG 8			
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All figures are calculated under the basis of FTE: 14,245 employees and total revenues for: \$ 9,788,861,446, 677.

The Banco de Bogotá Management and Sustainability Report and this GRI Scoreboard have been verified by Deloitte.